



**TITLE:** ERP Programmer Analyst

**DEPARTMENT:** Information Technology

**REPORTS TO:** ERP Supervisor

**COMPENSATION:** Competitive wages based on experience

**BENEFITS:** Medical, dental, vision, life insurance, short and long term disability insurance, paid time off package, 401k with company contribution, FSA or HSA options, educational assistance, dependent scholarship program, onsite fitness center, and much more!

**Job Summary:**

- The ERP Programmer Analyst performs administrative tasks for CSI/Syteline ERP, web storefront integration and development of system modifications, revisions, customizations and personalizations. This position will also serve as a backup for the ERP Consultant/Analyst.

**Job Responsibilities:**

- CSI/Syteline system administration – User accounts, groups, permissions, BG queue, APARs, etc.
- SQL database administration – Indexes, SQL agent jobs, maintenance plans, etc.
- SQL development - Stored procedures, custom tables, replication, etc.
- Maintain existing CSI/CSI/Syteline custom forms and personalizations
- Design and implement new CSI/Syteline custom forms and personalizations
- Create and maintain a CSI/Syteline development environment for testing APARs, customizations, personalizations, system changes, etc...
- Assist end users in the creation of personalization/customization specifications to include a robust validation/testing procedure
- Monitoring of web storefront integration and error resolution to ensure accurate and timely order processing
- Database backup and restoration
- Address acute user support requests using KACE Service Desk system according to established process
- Collaborate with ERP staff and other departments on the evaluation and implementation of new CSI/Syteline versions and modules
- Participate on IT department projects and company teams as assigned
- Adhere to defined project timelines and budgets
- Provide quality assurance for own projects
- Create appropriate program documentation and revision control

**Position Requirements:**

- Bachelor's degree in an Information Technology related field
- 3-5 years' experience administering and developing for CSI (CloudSuite Industrial) or Syteline 8 or higher or comparable ERP system
- Strong interpersonal communication and collaboration skills
- Ability to meet tight deadlines with high quality requirements
- Preferred Skills and Experience:
- .NET or C# development
- MS SQL Server design, administration and development
- MS SQL Server Reporting Services (SSRS) report development



- Doc-Trak, DateViews and Workbenches
- Ability to meet tight deadlines with high quality requirements
- Task management and prioritization skills
- Strong interpersonal communication skills

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